

TERMS AND CONDITIONS OF SALE
CAMPING L'EUROPE – ROUTE DE JASSAT - 63790 MUROL

Booking Procedure

After a booking request, a rental contract online is sent to the client with an option of 8 days. The contract has to be return for confirmation. After 8 days, the option is cancelled. The booking has to be made with a 30% deposit. The balance will be paid 30 days prior to arrival. For a booking made less than 30 days before arrival, the total amount has to be paid.

The rental is personal and nominative. It can't be assigned or under-located. The tenant and all the residents must comply with the campsite rules.

Cancellation fees

Cancellation from the client depends on the date:

- More than 60 days before arrival date: the deposit will be returned. You will be charged of the booking fees (20 €).
- Between 60 and 30 days before arrival date: 30% of the stay (the deposit).
- Less than 30 days before arrival date: the total amount of the stay.

We will propose you to postpone the stay, according to our availability in the current season.

You can subscribe cancellation insurance (4%) before payment of the deposit.

Booking conditions on a promotion

On specific promotions, the Campsite can ask for full payment at booking (no cancellation, no refund).

Responsibilities

The Campsite can't be responsible in case of an accident, injury, loss, steal. Civil responsibility insurance is compulsory.

Arrival and departure

For splits, arrivals can be made from 2pm and departure before 12. For rental accommodation, arrivals start from 4pm and departure before 10am. If you arrive after 8pm in July and August or after 6pm in the low season, thank you to call us.

The reception desk is open every day.

May/June/September: 9am – 12 and 2 pm – 6 pm. July/August: 9am-13pm –14pm-20pm. From 8am on departure days, with appointment.

Changing date of departure or arrival

An earlier departure or latest arrival won't give possibility of refund. In case of no show, the campsite can dispose of the rental within 24h.

Deposit

A precise inventory is made in the mobile home. The tenant makes a control at arrival and tells if something is missing. No deposit is required but a control will be made at check out. Appointment has to be taken 48h prior departure..

The cleaning has to be made by the tenant. If not, we will charge 70€.

Prices

The price includes the mobile home rental, water, electricity, gas and heat. Each mobile home is equipped with cooking battery, fridge, micro wave, coffee machine, garden table, chairs and parasol. Pillows and blankets are included.

Sheets, towels are not included (for rent in option).

For a split, the price includes a car, one person and hot water.

The rates are guaranteed until December 31st, 2018. After this date, the campsite has the right to change the rates at any time. The stay will be charge at the price of the booking day. Please check the rates with the campsite.

Animals

Animals are accepted (with supplement), in leash so as to respect the campsite life. A copy of vaccines will be asked at arrival.

Swimming pool

The swimming pool is open from 10am to 6pm and until 7pm in July and August. It is not watched and it is reserved for the clients of the campsite. A bracelet is compulsory.

Vehicle

Only one vehicle is accepted by split. A sticker of the campsite is compulsory. Each supplementary vehicle will be parked outside of the campsite or will be charged. In the campsite, speed is limited to 10km/h. The entrance barrier closes at 10pm until 7am. Driving is forbidden during the night.

Services and animations

The snack, minimarket and the bar are open every day in July and August.

Children and sports activities: Monday to Friday, from July 10th to September 1st.

Free access to the laundry (April to September): paying service.

Right to an image

Except if the resident makes a written demand, the campsite tenant is authorized to make photos and videos of the residents present on the campsite during activities and evenings. Those photos/videos could be used on all media formats for campsite promotion (brochures, magazines, newspapers, internet, social networks, emailing, etc.).